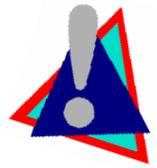


# *Emergency Phone Calls*



## Teacher's Notes

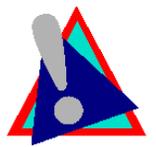
The following worksheet has been developed to complement the activities carried out at the Lifeskills Centre. However, it can easily be adapted to suit a wider range of abilities.

Below are some examples of other possible activities:-

- Encourage the children to think about their answers by getting them to act out the scenarios described in the activity.
- Ask the children to create their own quiz relating to the subject e.g. create crosswords, word-searches etc.
- Ask the children to write a short story or draw pictures/comic strips of each scenario.



# Emergency Phone Calls



Would you know what to do in an emergency? If you saw an accident, a fire or a crime being committed, what actions would you take to help?  
 Answer the questions below to find out what to do!

1. Dial \_ \_ \_ from the nearest phone for the Emergency Services.



2. Phone calls to the Emergency Services cost...

- a) 20p      b) £1      c) Nothing, they are always free

3. The operator will ask you which service you require. Which emergency service would you need to deal with each of these situations.....



a) \_\_\_\_\_  
 \_\_\_\_\_



b) \_\_\_\_\_  
 \_\_\_\_\_



c) \_\_\_\_\_  
 \_\_\_\_\_

4. Hold the line until you are connected to the correct service.

Next, you will be asked some questions about the emergency. Put a tick next to any questions you think you will be asked and a cross next to the ones you don't think you'll be asked.



- a) What has happened? \_\_\_\_\_  
 b) What is the date? \_\_\_\_\_  
 c) What is the address of the emergency? \_\_\_\_\_  
 d) What type of phone are you calling from? \_\_\_\_\_  
 e) What is your full name? \_\_\_\_\_

5. Try to stay \_ \_ \_ \_ and answer the questions as clearly as you can.

6. A false phone call to the Emergency Services is called ....

- a) A hoax call  
 b) A funny call  
 c) An emergency call



...and could lead to a fine of up to £5,000 or even a 6 month prison sentence. They waste time and could cost the life of somebody who is in real trouble.

**REMEMBER!** Never dial 999 unless there is a real emergency.  
 All calls are recorded and can be traced.



# *Emergency Phone Calls*



## Answers

1. 999
2. c) Nothing
3. a) Fire Service   b) Police   c) Ambulance
4. a, c, e
5. Calm
6. a) a hoax call